

Summary of the results of a survey of 15 Surrey Charities

Set out below are details of the income, the professional qualification and awards and the types of services offered by 15 of the Surrey Charities within the Surrey Charities Chief Executives Group (SCCEG), and a commentary on the data included.

Statutory Income:

Contracts income

	£
Surrey CC (including Supporting People)	6,466,778
Surrey Boroughs & Districts	186,076
Surrey PCT	309,575
Other Surrey statutory – eg SW vol grants panel, LSC Prince's Trust team, Gfd vol grants panel, Ass of Learning Providers Surrey, Positive Activities for Young People, Downview Prison, YOF/YCF, High Sheriff, Schools, NESOCOT, Probation	483,866
	7,446,295

Grants income

Surrey CC	1,748,700
Surrey Boroughs & Districts	193,500
Surrey PCT	307,687
Other Surrey statutory – eg Surrey Children's Fund, Youth Service, SW vol grants panel, Gfd voluntary grants panel	82,847
	2,232,214
Total Statutory income	9,678,509
Other (rent, catering, private clients etc.)	3,462,214

Fundraising income:

Fundraising income (capital and revenue)	5,113,421
Estimate of benefit in kind/volunteer input	851,600
	5,965,021
TOTAL INCOME	19,105,744

Staff and volunteers:

Total number staff	1,452
Full Time Equivalent staff	729
Number of volunteers including trustees	1,133

Beneficiaries/Clients:

Number in the course of year	Over 47,487
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Quality:

Number of professionally qualified staff - in front line	185
Number of professionally qualified staff - Back up functions	75
Number of NVQ qualified staff (Level 2)	109
Number of NVQ qualified staff (Level 3 and above)	186
TOTAL	555

Awards, qualifications:

- Working for PQASSO level 2 and Quality in Play
- PQASSO Level 1 self-certified; external accreditation applied for
- Investors in People (IiP) (5 organisations)
- Quality Assessment Framework (2 organisations)

- National Association for Voluntary and Community Action (NAVCA) Quality Award
- Action with Communities in Rural England (ACRE) Level 3
- MATRIX (quality standard for information advice and guidance services) (2 organisations)
- ISO9001 (3 organisations)
- Fully conform to Headway UK National Standards
- QAA & OFQUAL compliant for the award of qualifications and supporting processes
- CVS case level standard
- Customer Service Excellence
- 5 Ofsteds and 1 Care Quality
- YMCA England InSync Award
- 4* Hostel award Visit Britain
- 4* Guildford BC award for restaurant

Types of Services offered:

- Accommodation and support for vulnerable adults, including those with mental health problems, substance misuse history, ex offenders, young people leaving care and temporary accommodation for families. Floating support.
- Accommodation, youth work, youth café, youth counselling, social enterprise
- Accreditation of learning and qualifications, Quality assurance of training provision e.g. to support grant applications, SFA funding, etc
- Alternative learning programmes for young people and adults, Surestart Children's Centre
- Development of voluntary, community and faith groups - training, signposting
- Housing, youth work, play, sport, health and fitness
- Leisure and social activities, information, advice, signposting, social care services, education and learning programmes, planning and brokerage.
- Neuro-Rehabilitation, Independent Living, Mobility, Vocational Training for Employment
- Play and leisure opportunities for disabled children and young people aged 2-25 years;
- Raising awareness of carers issues with statutory partners including enabling them to have a voice in strategic and operational planning, plus provision of specialist services for carers on moving and handling, work and training and support and services for young carers
- Support for older people in the county
- Support services to voluntary youth sector: representation, advocacy, information (website, e- bulletin, and social media) funding advice, workforce development, policy advice, and youth development work
- Support, advice and rehabilitation for those affected by brain injury.
- Supports disabled children, young people and adults, their families and carers through a number of services.
- Training and support for people with mental health problems enabling them to access and sustain employment

Commentary

What the data shows is that around 50,000 people in Surrey were in receipt of services from the 15 charities, though some may have had support from more than one organisation and thus inevitably there is included an element of double counting. Based on the last census data of 2001 Surrey's population is 1.059 million, so even with a little growth since, the 50,000 supported represents over 4.00% of the population allowing for an element of double counting, and is equivalent to the population of an entire town like Farnham with everyone in receipt of services in the past year from these 15 charities.

The statistics also show that Surrey County Council invested just over £8.2 million with other Surrey Statutory agencies contributing another nearly £1.5 million into the services provided by this group of 15 key charities. These charities raised £6m in donations, adding 61p for every £1.00 invested by the statutory agencies in Surrey, while Surrey statutory agencies only funded 50.6% of the cost of the charities work in Surrey. The vast range of activities and the impact on

so many lives demonstrate the enormous part that the Voluntary, Community and Faith Sector (VCFS) plays in service delivery in Surrey.

The VCFS also provides people with passion and vision motivated by helping other people and seeing the demonstration of improved lives and positive outcome of the people we support. There were 729 full time staff and double that number including part-time staff. Many staff do far more hours that they are paid for and the value of 1,133 volunteers in providing support undergirds enormous added value. In addition, of the 1,452 staff employed, well over a third have a professional qualification or NVQs, demonstrating the value, commitment and professionalism of the work that is carried out by these charities.

Surrey is a very important county with economic influence and strength that helps drive the national economy lead by many gifted individuals, and that talent drives an impressive array of wealth creating business that bring a vibrancy to this area. But every society has its poor and vulnerable, and the true measure of the success of a society is its ability to adequately deal with the poor in its midst. The VCFS in Surrey is a key part of that solution, and the glue that makes sure Surrey works well as a community, playing its role alongside Surrey County Council and other statutory agencies to make sure we can help those in need within the County.

We thus conclude that the £8.2 million paid for by Surrey County Council to support these charities, plus the £1.5 million from Surrey statutory agencies, provided extremely good value for money and gives stability ensuring far greater returns that the investment being made.

The 15 Surrey charities that completed the survey were:

- Action for Carers
- Age Concern Surrey
- Disability Challengers
- Guildford YMCA
- Halow project/Halow care
- Headway Surrey
- Oakleaf Enterprise
- Open College Network SE Region
- Queen Elizabeth's Foundation for Disabled People
- Reigate and Redhill YMCA
- Surrey Care Trust
- Surrey Community Action
- Surrey Community Development Trust
- Surrey Youth Focus
- White Lodge Centre

About SCCEG

The Surrey Charities Chief Executives Group (SCCEG) is a support group open to Chief Executives of significant voluntary organisations operating in Surrey. It is an informal group that operates under Chatham House rules and meet at least three times a year over a sandwich lunch. Its purpose is:

- The mutual support of the leaders of each charity
- To discuss common problems and solutions
- To share and promote good practice
- To facilitate networking
- To update on local and national initiatives

The aim is to also encourage joint working, where appropriate and networking outside of the meetings. The membership involves 33 significant charities in Surrey. Further details of SCCEG are available from pmitchell@scdt.org.uk