

**The Hear by Right resources include:**

- Hear by Right book
- Electronic mapping and planning tool
- Building standards – tools to involve children and young people
- Involving children and young people: an introduction
- Children's and Young People's Trusts briefing
- **WHAT'S CHANGED – A TOOL TO RECORD AND EVALUATE WHAT HAS CHANGED BECAUSE OF GENUINE DIALOGUE WITH CHILDREN AND YOUNG PEOPLE** ✓

hear by right

standards for the active involvement  
of children and young people (2005)



# What's Changed

## Participation Outcomes Tool

**Name of organisation:**

Surrey Youth Focus

**Date:**

27.07.2010

**Contact:**

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Surrey Youth focus  
(01483) 453962

The National Youth Agency



Local Government Association

[www.nya.org.uk/hearbyright](http://www.nya.org.uk/hearbyright)

## What's Changed – Participation Outcomes Tool

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Name of organisation: Surrey Youth Focus  
 Name of project: Bletchingly Youth Club  
 Contact: Marie Silvester – Youth Development Worker  
 (01483) 453962 [marie.silvester@surreyyouthfocus.org.uk](mailto:marie.silvester@surreyyouthfocus.org.uk)

2

The issue raised by children and young people: There is nothing to do or nowhere to go in an evening.

3

Evidence from	Listening	Action	What's changed
<p>3  <b>Organisation</b></p>	<p>'Young people are hanging around near the church building most evenings, claiming they have nothing to do and nowhere to go' (Parish Councillor)</p>	<p>The Parish Councillor contacted the local police PCSO, who then contacted partner agencies to attend a meeting to discuss the situation.</p> <p>A plan was put together to try to set up a once weekly youth club with some assistance and guidance from Surrey Youth Focus.</p>	<p>'The young people of Bletchingly now have a positive alternative to get involved in on a Thursday evening' (Parish Councillor)</p> <p>The young people also now have the option to gain some accredited learning to develop their skills further.</p>
<p>4  <b>Specific children and young people</b></p>	<p>'I went along to a pizza night to say what I would like from the adults in my area' (Young Person, 14)</p> <p>'I put my ideas to the PCSO that I think a youth club would be a really good idea and that a lot of my friends would come along' (Young person, 14)</p>	<p>'I have helped to design a 'Welcome To Bletchingly Youth Club' sign to publicise our youth club' (Young Person, 13)</p> <p>'I helped in choosing the colour scheme of our youth club' (Young Person, 15)</p>	<p><i>'It has given me the chance to make lots of new friends' (Young Person, 12)</i></p> <p><i>'I go to a different school than my friends, so I now get the chance to see them more often' (Young Person, 13)</i></p>

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**Other children and young people and the wider community**

'I have always thought that the local young people were rude, but I know that it's because they have nowhere to go' (Resident)

'We were getting higher calls of Anti Social Behaviour in the evenings when young people had nowhere to go' (PCSO)

'I felt that there were no facilities at all for my two teenage children to attend after they had finished school' (Local Parent)

'I helped to decorate the youth club facility – I saw it as not only my way of giving something back, but also as a way to help the young people today' (Resident)

'I managed to get some 'Community Payback' people in to help with redecorating the venue, which really pulled the community together' (PCSO)

'I started applying for funding, writing out the relevant policies and procedures, and generally making sure all the legalities were in order' (Parish Councillor)

'Now there is a youth club facility, it has made me realise how much it was actually needed' (Resident)

'A young person came upto me on opening night, and said 'Thank you so much for setting this up' – I felt an instant achievement' (PCSO)

'I now volunteer as a worker and feel very lucky to have this opportunity as I am learning so many more skills' (Local Parent)

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**Improved outcomes for children and young people:**

This projects meets the every child matters improved outcomes for young people in many different aspects. These are –

- Being healthy
- Staying safe
- Enjoying and achieving
- Economic wellbeing
- Making a positive contribution.

A Committee has been formed in order to ensure that the youth club is constantly reaching it's full potential and there is also a future plan to set up a youth committee in the very near future.

The project runs every Thursday evening at 6.30pm – 8.30pm for 10 to 16 year olds.

There are currently 10 local residents who have become adult volunteers, and this number has the potential to increase.

On opening night there were 29 young people who signed up to become members.